













Joint Community Based Survey : 2011/12 Quarter 3

| | | | | | | |
|------------|---------------------------------------|---|---|---------------------------------|--|----------------------------------|
| Key | significantly different to comparison | poor ● | bullet chart  | thin black bar : local % | thick orange bar : comparison % | significant increase over time ▲ |
| | | good ✓ | | | | significant decrease over time ▼ |

| Question | current year to date (2011/12 : Q1 to Q3) | | | | | | current quarter Q3 | | | previous quarter Q2* | | | change Q3 to Q2 |
|--|---|--------|------|--------|--|--------------|--------------------|--------|------|----------------------|--------|------|-----------------|
| | total resp | % resp | rank | % conf | Leicestershire Police Force Area | | total resp | % resp | rank | total resp | % resp | rank | % point diff |
| | | | | | compared to None | % point diff | | | | | | | |
| Perceptions of Local Public Services | | | | | | | | | | | | | |
| % think Police doing a good job | 1,765 | 76.7% | 1/1 | ±2.0% |  | | 591 | 74.9% | 1/1 | 1,174 | 77.6% | 1/1 | (-2.8) |
| % think policing has improved / stayed the same | 1,800 | 91.7% | 1/1 | ±1.3% |  | | 600 | 90.7% | 1/1 | 1,200 | 92.2% | 1/1 | (-1.5) |
| % think local council doing a good job | 1,764 | 48.5% | 1/1 | ±2.3% |  | | 588 | 46.2% | 1/1 | 1,176 | 49.6% | 1/1 | (-3.4) |
| % agree that local council provides value for money | 1,738 | 46.2% | 1/1 | ±2.3% |  | | 581 | 47.7% | 1/1 | 1,157 | 45.4% | 1/1 | (+2.2) |
| % think local public services can be relied on to be there | 1,752 | 75.7% | 1/1 | ±2.0% |  | | 583 | 78.6% | 1/1 | 1,169 | 74.3% | 1/1 | (+4.3) |
| % think local public services treat you with respect and consideration | 1,755 | 85.3% | 1/1 | ±1.7% |  | | 589 | 86.7% | 1/1 | 1,166 | 84.6% | 1/1 | (+2.1) |
| % think local public services treat all types of people fairly | 1,658 | 81.8% | 1/1 | ±1.9% |  | | 551 | 82.1% | 1/1 | 1,107 | 81.6% | 1/1 | (+0.5) |
| % think local public services promote the interests of local residents | 1,661 | 67.3% | 1/1 | ±2.2% |  | | 554 | 69.9% | 1/1 | 1,107 | 66.1% | 1/1 | (+3.8) |
| % think local public services acts on the concerns of local people | 1,703 | 71.8% | 1/1 | ±2.1% |  | | 569 | 70.2% | 1/1 | 1,134 | 72.6% | 1/1 | (-2.4) |
| % feel well informed about local public services | 1,784 | 75.4% | 1/1 | ±2.0% |  | | 594 | 75.4% | 1/1 | 1,190 | 75.4% | 1/1 | (+0.0) |
| % agree that you can influence decisions | 1,688 | 53.7% | 1/1 | ±2.4% |  | | 563 | 51.3% | 1/1 | 1,125 | 55.0% | 1/1 | (-3.7) |

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| | | good ✓ | | | |

| Question | current year to date (2011/12 : Q1 to Q3) | | | | | | current quarter Q3 | | | previous quarter Q2* | | | change Q3 to Q2 |
|---|---|--------|------|--------|----------------------------------|--------------|--------------------|--------|-------|----------------------|--------|--------|-----------------|
| | total resp | % resp | rank | % conf | Leicestershire Police Force Area | | total resp | % resp | rank | total resp | % resp | rank | % point diff |
| | | | | | compared to None | % point diff | | | | | | | |
| Antisocial Behaviour and Feelings of Safety | | | | | | | | | | | | | |
| % feel safe in local area after dark | 1,738 | 79.9% | 1/1 | ±1.9% | | 570 | 83.5% | 1/1 | 1,168 | 78.1% | 1/1 | (+5.3) | |
| % feel safe in local area during the day | 1,791 | 97.5% | 1/1 | ±0.7% | | 598 | 97.9% | 1/1 | 1,193 | 97.4% | 1/1 | (+0.5) | |
| % think noisy neighbours or loud parties a problem | 1,797 | 9.6% | 1/1 | ±1.4% | | 598 | 8.8% | 1/1 | 1,199 | 10.0% | 1/1 | (-1.2) | |
| % think teenagers hanging around on the streets a problem | 1,789 | 30.2% | 1/1 | ±2.1% | | 595 | 29.5% | 1/1 | 1,194 | 30.5% | 1/1 | (-1.0) | |
| % think rubbish or litter lying around a problem | 1,799 | 29.3% | 1/1 | ±2.1% | | 600 | 27.7% | 1/1 | 1,199 | 30.1% | 1/1 | (-2.4) | |
| % think vandalism, graffiti and other deliberate damage a problem | 1,789 | 21.0% | 1/1 | ±1.9% | | 594 | 23.2% | 1/1 | 1,195 | 19.9% | 1/1 | (+3.4) | |
| % think people using or dealing drugs a problem | 1,589 | 19.0% | 1/1 | ±1.9% | | 522 | 18.5% | 1/1 | 1,067 | 19.2% | 1/1 | (-0.7) | |
| % think people being drunk or rowdy in public places a problem | 1,781 | 15.9% | 1/1 | ±1.7% | | 588 | 13.0% | 1/1 | 1,193 | 17.3% | 1/1 | (-4.3) | |
| % think abandoned or burnt out cars a problem | 1,791 | 2.9% | 1/1 | ±0.8% | | 596 | 2.4% | 1/1 | 1,195 | 3.2% | 1/1 | (-0.8) | |
| % think people being harassed or intimidated a problem | 1,750 | 8.7% | 1/1 | ±1.3% | | 584 | 7.4% | 1/1 | 1,166 | 9.4% | 1/1 | (-2.0) | |
| % been a victim of anti-social behaviour in the last 12 months | 1,800 | 10.6% | 1/1 | ±1.4% | | 600 | 9.7% | 1/1 | 1,200 | 11.0% | 1/1 | (-1.3) | |

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| Question | current year to date (2011/12 : Q1 to Q3) | | | | | | current quarter Q3 | | | previous quarter Q2* | | | change Q3 to Q2 |
|--|---|--------|------|--------|----------------------------------|--------------|--------------------|--------|------|----------------------|--------|------|-----------------|
| | total resp | % resp | rank | % conf | Leicestershire Police Force Area | | total resp | % resp | rank | total resp | % resp | rank | % point diff |
| | | | | | compared to None | % point diff | | | | | | | |
| % think the level of anti-social behaviour has decreased or stayed the same | 1,742 | 89.9% | 1/1 | ±1.4% | | | 575 | 90.1% | 1/1 | 1,167 | 89.8% | 1/1 | (+0.4) |
| % agree that police and other local services seek people's views about ASB and crime | 1,715 | 60.8% | 1/1 | ±2.3% | | | 576 | 61.5% | 1/1 | 1,139 | 60.4% | 1/1 | (+1.0) |
| % agree that police and other local services are successfully dealing with ASB and crime | 1,695 | 65.9% | 1/1 | ±2.3% | | | 568 | 65.6% | 1/1 | 1,127 | 66.1% | 1/1 | (-0.5) |
| Perceptions of Local Area | | | | | | | | | | | | | |
| % satisfied with local area | 1,800 | 92.2% | 1/1 | ±1.2% | | | 600 | 93.0% | 1/1 | 1,200 | 91.9% | 1/1 | (+1.1) |
| % feel belong to immediate neighbourhood | 1,780 | 80.2% | 1/1 | ±1.9% | | | 595 | 81.5% | 1/1 | 1,185 | 79.5% | 1/1 | (+2.1) |
| % agree people from different backgrounds get on | 1,559 | 90.7% | 1/1 | ±1.5% | | | 531 | 91.8% | 1/1 | 1,028 | 90.1% | 1/1 | (+1.7) |
| % think people not treating each other with respect and consideration is a problem | 1,724 | 18.3% | 1/1 | ±1.8% | | | 576 | 16.3% | 1/1 | 1,148 | 19.3% | 1/1 | (-3.1) |

Notes

- * contains data for 2011/12 Quarter 1 and Quarter 2
- 1 full wording of each question is available in the attached metadata
- 2 total resp. refers to the total number of individuals responding to the question
- 3 % resp. refers to the percentage of respondents
- 4 rank refers to the rank position
- 5 % conf (±) refers to the margin of error that has been calculated for each result at the 95% level of confidence.

Joint Community Based Survey Dashboard Version 7.0

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Community Based Survey Metadata

Perceptions of Local Public Services

| Q. | Good | Description | Full Question | Response | Exclusion | Source |
|------|------|--|--|--------------------------------|------------|----------|
| Q17a | High | % think Police doing a good job | Taking everything into account, how good a job do you think the following local public services are doing in this area. Firstly, Leicestershire Police. | Excellent / Good | Don't know | PA & LCC |
| Q19 | High | % think policing has improved / stayed the same | Thinking about policing specifically, in your opinion has the policing service in your area changed over the last 12 months? | Improved / Stayed the same | | PA |
| Q17b | High | % think local council doing a good job | And how good a job do you think <<COUNCIL AS APPROPRIATE FOR AREA>> (Leicestershire County Council, Leicester City Council or Rutland County Council) are doing? | Excellent / Good | Don't know | PA & LCC |
| Q20 | High | % agree that local council provides value for money | To what extent do you agree or disagree that <<COUNCIL AS APPROPRIATE FOR AREA>> (Leicestershire County Council, Leicester City Council or Rutland County Council) provides | Strongly agree / Tend to agree | Don't know | LCC |
| Q14a | High | % think local public services can be relied on to be there | Thinking about your experience of local public services in your area over the last year. To what extent do you agree or disagree with the following statements, would you say they | Strongly agree / Tend to agree | Don't know | PA |
| Q14b | High | % think local public services treat you with respect and consideration | Thinking about your experience of local public services in your area over the last year. To what extent do you agree or disagree with the following statements, would you say they | Strongly agree / Tend to agree | Don't know | PA & LCC |
| Q14c | High | % think local public services treat all types of people fairly | Thinking about your experience of local public services in your area over the last year. To what extent do you agree or disagree with the following statements, would you say they | Strongly agree / Tend to agree | Don't know | PA & LCC |
| Q14d | High | % think local public services promote the interests of local residents | Thinking about your experience of local public services in your area over the last year. To what extent do you agree or disagree with the following statements, would you say they | Strongly agree / Tend to agree | Don't know | PA & LCC |

| | | | | | | |
|------|------|--|--|---|------------|----------|
| Q14e | High | % think local public services acts on the concerns of local people | Thinking about your experience of local public services in your area over the last year. To what extent do you agree or disagree with the following statements, would you say they | Strongly agree / Tend to agree | Don't know | PA & LCC |
| Q15 | High | % feel well informed about local public services | Overall how well informed do you feel about local public services? | Very well informed / Fairly well informed | Don't know | LCC |
| Q16a | High | % agree that you can influence decisions | Do you agree or disagree that you can influence decisions affecting your local area? | Definitely agree/ Tend to agree | Don't know | PA |

Antisocial Behaviour and Feelings of Safety

| | | | | | | |
|-------|------|---|---|---|------------|-----|
| Q8 | High | % feel safe in local area after dark | How safe or unsafe do you feel when outside in your local area after dark? Would you say you feel... | Very safe/ Fairly safe | Don't know | LCC |
| Q9 | High | % feel safe in local area during the day | How safe or unsafe do you feel when outside in your local area during the day? Would you say you feel... | Very safe/ Fairly safe | Don't know | LCC |
| Q10a1 | Low | % think noisy neighbours or loud parties a problem | Thinking about this local area, how much of a problem do you think each of the following is? | A very big problem / Fairly big problem | No opinion | LCC |
| Q10a2 | Low | % think teenagers hanging around on the streets a problem | Thinking about this local area, how much of a problem do you think each of the following is? | A very big problem / Fairly big problem | No opinion | LCC |
| Q10a3 | Low | % think rubbish or litter lying around a problem | Thinking about this local area, how much of a problem do you think each of the following is? | A very big problem / Fairly big problem | No opinion | LCC |
| Q10a4 | Low | % think vandalism, graffiti and other deliberate damage a problem | Thinking about this local area, how much of a problem do you think each of the following is? | A very big problem / Fairly big problem | No opinion | LCC |

| | | | | | | |
|-------|------|--|--|---|------------|-----|
| Q10a5 | Low | % think people using or dealing drugs a problem | Thinking about this local area, how much of a problem do you think each of the following is? | A very big problem / Fairly big problem | No opinion | LCC |
| Q10a6 | Low | % think people being drunk or rowdy in public places a problem | Thinking about this local area, how much of a problem do you think each of the following is? | A very big problem / Fairly big problem | No opinion | LCC |
| Q10a7 | Low | % think abandoned or burnt out cars a problem | Thinking about this local area, how much of a problem do you think each of the following is? | A very big problem / Fairly big problem | No opinion | LCC |
| Q10a8 | Low | % think people being harassed or intimidated a problem | Thinking about this local area, how much of a problem do you think each of the following is? | A very big problem / Fairly big problem | No opinion | LCC |
| Q10b | Low | % been a victim of anti-social behaviour in the last 12 months | Have you been a victim of anti social behaviour in the last 12 months? | Yes | | LCC |
| Q11a | High | % think the level of anti-social behaviour has decreased or stayed the same | In your opinion do you think the level of antisocial behaviour in your local area has increased, decreased or stayed the same, over the last 12 months? | Decreased/ Stayed the same | Don't know | LCC |
| Q12 | High | % agree that police and other local services seek people's views about ASB and crime | So, how much would you agree or disagree that the police and other local public services seek people's views about these issues in your local area? | Strongly agree / Tend to agree | Don't know | LCC |
| Q13 | High | % agree that police and other local services are successfully dealing with ASB and crime | And how much would you agree or disagree that the police and other local public services are successfully dealing with these issues in your local area? | Strongly agree / Tend to agree | Don't know | LCC |

Perceptions of Local Area

| | | | | | | |
|-----|------|--|---|---|--|-----|
| Q4 | High | % satisfied with local area | Overall, how satisfied or dissatisfied are you with your local area as a place to live? | Very satisfied/ Fairly satisfied | | LCC |
| Q5 | High | % feel belong to immediate neighbourhood | How strongly do you feel you belong to your immediate neighbourhood? | Very strongly/ Fairly strongly | Don't know | LCC |
| Q6 | High | % agree people from different backgrounds get on | To what extent do you agree or disagree that your local area is a place where people from different backgrounds get on well together? | Definitely agree/ Tend to agree | Don't know / Too few people in local area/ All the same background | LCC |
| Q7a | Low | % think people not treating each other with respect and consideration is a problem | In your local area, how much of a problem do you think there is with people not treating each other with respect and consideration? | A very big problem / Fairly big problem | No opinion | LCC |