



Joint Community Based Survey : 2012/13 Quarter 3

**Key**












significantly different to comparison { poor ● **bullet chart** thin **black** bar : local %  
 good ✓  thick **orange** bar : comparison %  
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Question	current year to date (2012/13 : Q3)						current quarter Q3 2012			previous year Q3 2011			change Q3 2011 to Q3 2012 % point diff
	total resp	% resp	rank	% conf	Counties BCU compared to Leicestershire Police Force Area		total resp	% resp	rank	total resp	% resp	rank	
						% point diff							
<b>Perceptions of Local Public Services</b>													
% think Police doing a good job	1,045	74.2%	1/2	±2.3%		(+0.4)	323	73.0%	1/2	295	76.6%	1/2	(-3.6)
% think policing has improved / stayed the same	1,041	87.2%	2/2	±1.8%		(-1.3)	323	87.1%	2/2	301	91.3%	1/2	(-4.2)
% think local council doing a good job	1,047	51.2%	1/2	±2.7%		(+0.3)	323	53.7%	1/2	291	49.5%	1/2	(+4.3)
% agree that local council provides value for money	1,020	48.2%	2/2	±2.7%		(-0.0)	323	47.8%	2/2	290	48.4%	1/2	(-0.6)
% think local public services can be relied on to be there	1,022	74.6%	1/2	±2.3%		(+0.1)	306	72.8%	1/2	291	78.1%	2/2	(-5.3)
% think local public services treat you with respect and consideration	1,037	86.2%	1/2	±1.8%		(+0.1)	312	85.1%	1/2	292	87.0%	1/2	(-1.9)
% think local public services treat all types of people fairly	956	83.4%	1/2	±2.1%		(+0.6)	290	81.9%	1/2	277	80.7%	2/2	(+1.2)
% think local public services promote the interests of local residents	953	69.9%	2/2	±2.6%		(-0.8)	293	69.0%	2/2	284	70.7%	1/2	(-1.7)
% think local public services acts on the concerns of local people	972	71.5%	2/2	±2.5%		(-0.9)	295	69.9%	2/2	287	68.6%	2/2	(+1.3)
% feel well informed about local public services	1,072	79.7%	1/2	±2.1%		(+3.2)	323	74.8%	1/2	298	77.1%	1/2	(-2.3)
% agree that you can influence decisions	984	48.7%	2/2	±2.7%		(-2.8)	303	46.3%	2/2	284	49.9%	2/2	(-3.6)

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	total resp	% resp	rank	% conf	Counties BCU compared to Leicestershire Police Force Area	% point diff	total resp	% resp	rank	total resp	% resp	rank	
<b>Antisocial Behaviour and Feelings of Safety</b>													
% feel safe in local area after dark	1,150	82.3%	1/2	±2.0%		(+3.4)	432	81.3%	1/2	299	86.9%	1/2	(-5.6)
% feel safe in local area during the day	1,211	97.8%	1/2	±0.7%		(+0.6)	461	98.0%	1/2	301	99.0%	1/2	(-1.1)
% think noisy neighbours or loud parties a problem	1,205	31.1%	1/2	±2.3%		(-0.7)	462	5.6%	1/2	300	5.5%	1/2	(+0.1)
% think teenagers hanging around on the streets a problem	1,204	35.6%	1/2	±2.4%		(-1.6)	460	20.4%	1/2	299	24.4%	1/2	(-4.0)
% think rubbish or litter lying around a problem	1,208	33.8%	1/2	±2.4%		(-2.2)	462	15.8%	1/2	301	21.0%	1/2	(-5.1)
% think vandalism, graffiti and other deliberate damage a problem	1,201	33.9%	1/2	±2.4%		(-0.6)	460	13.3%	1/2	298	17.8%	1/2	(-4.5)
% think people using or dealing drugs a problem	1,103	34.0%	1/2	±2.5%		(-1.7)	435	14.2%	1/2	262	14.2%	1/2	(+0.0)
% think people being drunk or rowdy in public places a problem	1,189	33.2%	1/2	±2.4%		(-0.9)	453	9.5%	1/2	296	8.9%	1/2	(+0.7)
% think abandoned or burnt out cars a problem	1,199	30.1%	1/2	±2.3%		(-0.3)	462	3.1%	1/2	299	1.3%	1/2	(+1.7)
% think people being harassed or intimidated a problem	1,176	31.5%	1/2	±2.3%		(-0.6)	453	6.3%	1/2	293	3.7%	1/2	(+2.6)
% been a victim of anti-social behaviour in the last 12 months	1,215	9.0%	1/2	±1.4%		(-1.3)	463	8.8%	1/2	301	7.4%	1/2	(+1.4)

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	total resp	% resp	rank	% conf	Counties BCU compared to Leicestershire Police Force Area	% point diff	total resp	% resp	rank	total resp	% resp		rank
% think the level of anti-social behaviour has decreased or stayed the same	1,103	83.2%	1/2	±1.9%		(+0.9)	308	93.5%	1/2	284	94.5%	1/2	(-1.0)
% agree that police and other local services seek people's views about ASB and crime	964	55.2%	2/2	±2.8%		(-0.5)	297	52.9%	2/2	294	59.2%	2/2	(-6.3)
% agree that police and other local services are successfully dealing with ASB and crime	985	68.0%	1/2	±2.6%		(+0.6)	302	68.1%	1/2	282	65.6%	1/2	(+2.5)
<b>Perceptions of Local Area</b>													
% satisfied with local area	1,215	91.4%	1/2	±1.4%		(+1.5)	463	91.4%	1/2	301	94.5%	1/2	(-3.0)
% feel belong to immediate neighbourhood	1,189	82.4%	1/2	±1.9%		(+1.7)	452	82.8%	1/2	301	84.1%	1/2	(-1.3)
% agree people from different backgrounds get on	1,005	92.7%	1/2	±1.4%		(+1.5)	375	92.0%	1/2	246	94.5%	1/2	(-2.5)
% think people not treating each other with respect and consideration is a problem	1,168	14.9%	1/2	±1.8%		(-2.5)	446	14.2%	1/2	286	11.2%	1/2	(+2.9)

Notes

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Joint Community Based Survey Dashboard Version 9.0\_Q7

Prepared for Leicestershire Police Authority and Leicestershire County Council by

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	total resp	% resp	rank	% conf	Leicester City BCU compared to Leicestershire Police Force Area		total resp	% resp	rank	total resp	% resp	rank	
						% point diff							
<b>% think Police doing a good job</b>	826	73.0%	2/2	±3.6%		(-0.8)	276	72.6%	2/2	296	72.1%	2/2	(+0.5)
<b>% think policing has improved / stayed the same</b>	821	91.5%	1/2	±2.3%		(+3.0)	276	88.5%	1/2	299	89.0%	2/2	(-0.5)
<b>% think Leicester City Council doing a good job</b>	819	50.2%	2/2	±4.0%		(-0.7)	276	49.4%	2/2	297	40.8%	2/2	(+8.6)
<b>% agree that Leicester City Council provides value for money</b>	807	48.4%	1/2	±4.1%		(+0.1)	276	49.1%	1/2	291	46.4%	2/2	(+2.7)
<b>% think local public services can be relied on to be there</b>	816	74.2%	2/2	±3.5%		(-0.3)	269	70.3%	2/2	292	79.0%	1/2	(-8.7)
<b>% think local public services treat you with respect and consideration</b>	818	85.9%	2/2	±2.8%		(-0.2)	272	83.5%	2/2	297	86.2%	2/2	(-2.7)
<b>% think local public services treat all types of people fairly</b>	772	81.3%	2/2	±3.2%		(-1.4)	263	78.4%	2/2	274	85.6%	1/2	(-7.2)
<b>% think local public services promote the interests of local residents</b>	754	72.6%	1/2	±3.8%		(+1.9)	263	70.7%	1/2	270	68.2%	2/2	(+2.5)
<b>% think local public services acts on the concerns of local people</b>	769	74.6%	1/2	±3.6%		(+2.2)	258	70.6%	1/2	282	74.3%	1/2	(-3.8)
<b>% feel well informed about local public services</b>	831	69.2%	2/2	±3.7%	● 	(-7.4)	276	66.3%	2/2	296	73.3%	2/2	(-7.0)
<b>% agree that you can influence decisions</b>	755	58.0%	1/2	±4.2%	✓ 	(+6.5)	253	55.4%	1/2	279	53.9%	1/2	(+1.5)

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	total resp	% resp	rank	% conf	Leicester City BCU compared to Leicestershire Police Force Area		total resp	% resp	rank	total resp	% resp	rank		
						% point diff								
<b>Antisocial Behaviour and Feelings of Safety</b>														
% feel safe in local area after dark	929	71.4%	2/2	±3.4%	●		(-7.5)	394	71.1%	2/2	293	69.8%	2/2	(+1.3)
% feel safe in local area during the day	972	95.7%	2/2	±1.5%			(-1.4)	413	95.9%	2/2	299	95.3%	2/2	(+0.6)
% think noisy neighbours or loud parties a problem	977	33.5%	2/2	±3.5%			(+1.6)	414	13.5%	2/2	298	16.1%	2/2	(-2.5)
% think teenagers hanging around on the streets a problem	973	40.7%	2/2	±3.7%			(+3.5)	412	32.2%	2/2	296	39.7%	2/2	(-7.5)
% think rubbish or litter lying around a problem	978	41.0%	2/2	±3.7%			(+4.9)	414	37.7%	2/2	299	42.3%	2/2	(-4.6)
% think vandalism, graffiti and other deliberate damage a problem	967	35.7%	2/2	±3.6%			(+1.3)	411	24.5%	2/2	296	34.7%	2/2	(-10.2)
% think people using or dealing drugs a problem	885	39.6%	2/2	±3.8%			(+3.8)	387	29.5%	2/2	260	27.7%	2/2	(+1.9)
% think people being drunk or rowdy in public places a problem	969	36.2%	2/2	±3.6%			(+2.1)	411	22.7%	2/2	292	21.4%	2/2	(+1.4)
% think abandoned or burnt out cars a problem	972	30.9%	2/2	±3.4%			(+0.6)	413	7.4%	2/2	297	4.7%	2/2	(+2.7)
% think people being harassed or intimidated a problem	952	33.5%	2/2	±3.6%			(+1.4)	405	15.1%	2/2	291	15.0%	2/2	(+0.1)
% been a victim of anti-social behaviour in the last 12 months	981	13.1%	2/2	±2.5%			(+2.8)	415	11.8%	2/2	299	16.5%	2/2	(-4.6)

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	total resp	% resp	rank	% conf	Leicester City BCU compared to Leicestershire Police Force Area			total resp	% resp	rank	total resp	% resp	rank	
							% point diff							
% think the level of anti-social behaviour has decreased or stayed the same	859	80.3%	2/2	±3.1%			(-2.0)	270	86.0%	2/2	291	80.7%	2/2	(+5.3)
% agree that police and other local services seek people's views about ASB and crime	770	57.0%	1/2	±4.1%			(+1.2)	264	53.6%	1/2	282	65.2%	1/2	(-11.6)
% agree that police and other local services are successfully dealing with ASB and crime	774	66.1%	2/2	±3.9%			(-1.3)	263	64.6%	2/2	286	63.7%	2/2	(+0.9)
<b>Perceptions of Local Area</b>														
% satisfied with local area	981	86.6%	2/2	±2.5%			(-3.3)	415	86.1%	2/2	299	89.3%	2/2	(-3.2)
% feel belong to immediate neighbourhood	964	76.8%	2/2	±3.2%			(-3.8)	411	77.5%	2/2	294	75.4%	2/2	(+2.0)
% agree people from different backgrounds get on	893	88.1%	2/2	±2.5%			(-3.1)	374	88.3%	2/2	285	87.5%	2/2	(+0.8)
% think people not treating each other with respect and consideration is a problem	942	22.8%	2/2	±3.2%			(+5.4)	396	20.3%	2/2	290	25.9%	2/2	(-5.6)

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## Community Based Survey Metadata

### Perceptions of Local Public Services

Q.	Good	Description	Full Question	Response	Exclusion	Source
Q17a	High	% think Police doing a good job	Taking everything into account, how good a job do you think the following local public services are doing in this area. Firstly, Leicestershire Police.	Excellent / Good	Don't know	PA & LCC
Q19	High	% think policing has improved / stayed the same	Thinking about policing specifically, in your opinion has the policing service in your area changed over the last 12 months?	Improved / Stayed the same		PA
Q17b	High	% think Leicester City Council doing a good job	And how good a job do you think <<COUNCIL AS APPROPRIATE FOR AREA>> (Leicestershire County Council, Leicester City Council or Rutland County Council) are doing?	Excellent / Good	Don't know	PA & LCC
Q20	High	% agree that Leicester City Council provides value for money	To what extent do you agree or disagree that <<COUNCIL AS APPROPRIATE FOR AREA>> (Leicestershire County Council, Leicester City Council or Rutland County Council) provides	Strongly agree / Tend to agree	Don't know	LCC
Q14a	High	% think local public services can be relied on to be there	Thinking about your experience of local public services in your area over the last year. To what extent do you agree or disagree with the following statements, would you say they .....	Strongly agree / Tend to agree	Don't know	PA
Q14b	High	% think local public services treat you with respect and consideration	Thinking about your experience of local public services in your area over the last year. To what extent do you agree or disagree with the following statements, would you say they .....	Strongly agree / Tend to agree	Don't know	PA & LCC
Q14c	High	% think local public services treat all types of people fairly	Thinking about your experience of local public services in your area over the last year. To what extent do you agree or disagree with the following statements, would you say they .....	Strongly agree / Tend to agree	Don't know	PA & LCC
Q14d	High	% think local public services promote the interests of local residents	Thinking about your experience of local public services in your area over the last year. To what extent do you agree or disagree with the following statements, would you say they .....	Strongly agree / Tend to agree	Don't know	PA & LCC



Q14e	High	% think local public services acts on the concerns of local people	Thinking about your experience of local public services in your area over the last year. To what extent do you agree or disagree with the following statements, would you say they .....	Strongly agree / Tend to agree	Don't know	PA & LCC
Q15	High	% feel well informed about local public services	Overall how well informed do you feel about local public services?	Very well informed / Fairly well informed	Don't know	LCC
Q16a	High	% agree that you can influence decisions	Do you agree or disagree that you can influence decisions affecting your local area?	Definitely agree/ Tend to agree	Don't know	PA

### **Antisocial Behaviour and Feelings of Safety**

Q8	High	% feel safe in local area after dark	How safe or unsafe do you feel when outside in your local area <b>after dark?</b> Would you say you feel...	Very safe/ Fairly safe	Don't know	LCC
Q9	High	% feel safe in local area during the day	How safe or unsafe do you feel when outside in your local area <b>during the day?</b> Would you say you feel...	Very safe/ Fairly safe	Don't know	LCC
Q10a1	Low	% think noisy neighbours or loud parties a problem	Thinking about this local area, how much of a problem do you think each of the following is?	A very big problem / Fairly big problem	No opinion	LCC
Q10a2	Low	% think teenagers hanging around on the streets a problem	Thinking about this local area, how much of a problem do you think each of the following is?	A very big problem / Fairly big problem	No opinion	LCC
Q10a3	Low	% think rubbish or litter lying around a problem	Thinking about this local area, how much of a problem do you think each of the following is?	A very big problem / Fairly big problem	No opinion	LCC
Q10a4	Low	% think vandalism, graffiti and other deliberate damage a problem	Thinking about this local area, how much of a problem do you think each of the following is?	A very big problem / Fairly big problem	No opinion	LCC

Q10a5	Low	% think people using or dealing drugs a problem	Thinking about this local area, how much of a problem do you think each of the following is?	A very big problem / Fairly big problem	No opinion	LCC
Q10a6	Low	% think people being drunk or rowdy in public places a problem	Thinking about this local area, how much of a problem do you think each of the following is?	A very big problem / Fairly big problem	No opinion	LCC
Q10a7	Low	% think abandoned or burnt out cars a problem	Thinking about this local area, how much of a problem do you think each of the following is?	A very big problem / Fairly big problem	No opinion	LCC
Q10a8	Low	% think people being harassed or intimidated a problem	Thinking about this local area, how much of a problem do you think each of the following is?	A very big problem / Fairly big problem	No opinion	LCC
Q10b	Low	% been a victim of anti-social behaviour in the last 12 months	Have you been a victim of anti social behaviour in the last 12 months?	Yes		LCC
Q11a	High	% think the level of anti-social behaviour has decreased or stayed the same	In your opinion do you think the level of antisocial behaviour in your local area has increased, decreased or stayed the same, over the last 12 months?	Decreased/ Stayed the same	Don't know	LCC
Q12	High	% agree that police and other local services seek people's views about ASB and crime	So, how much would you agree or disagree that the police and other local public services <b>seek people's views</b> about these issues in your local area?	Strongly agree / Tend to agree	Don't know	LCC
Q13	High	% agree that police and other local services are successfully dealing with ASB and crime	And how much would you agree or disagree that the police and other local public services <b>are successfully dealing with</b> these issues in your local area?	Strongly agree / Tend to agree	Don't know	LCC

## Perceptions of Local Area

Q4	High	% satisfied with local area	Overall, how satisfied or dissatisfied are you with your local area as a place to live?	Very satisfied/ Fairly satisfied		LCC
Q5	High	% feel belong to immediate neighbourhood	How strongly do you feel you belong to your <b>immediate neighbourhood?</b>	Very strongly/ Fairly strongly	Don't know	LCC
Q6	High	% agree people from different backgrounds get on	To what extent do you agree or disagree that your local area is a place where people from different backgrounds get on well together?	Definitely agree/ Tend to agree	Don't know / Too few people in local area/ All the same background	LCC
Q7a	Low	% think people not treating each other with respect and consideration is a problem	In your local area, how much of a problem do you think there is with people not treating each other with respect and consideration?	A very big problem / Fairly big problem	No opinion	LCC