






**Joint Community Based Survey : 2013/14 Quarter I**

**Key**

significantly different to comparison { poor ● **bullet chart** thin **black** bar : local %  
 good ✓  thick **orange** bar : comparison %  
 significant increase over time ▲  
 significant decrease over time ▼

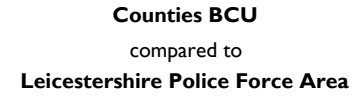











Question	current year to date (2013/14 : Q1)						current quarter Q1 2013/14			previous year Q1 2012/13			change Q1 12/13 to Q1 13/14
	total resp	% resp	rank	% conf	Counties BCU compared to Leicestershire Police Force Area		total resp	% resp	rank	total resp	% resp	rank	% point diff
						% point diff							
<b>% think Police doing a good job</b>	368	75.6%	2/2	±4.0%		(-1.4)	368	75.6%	2/2	288	75.5%	1/2	(+0.1)
<b>% think policing has improved / stayed the same</b>	380	87.1%	2/2	±3.1%		(-1.8)	380	87.1%	2/2	300	86.2%	2/2	(+0.8)
<b>% think local council doing a good job</b>	371	56.8%	1/2	±4.6%		(+1.8)	371	56.8%	1/2	284	48.9%	1/2	(+7.9)
<b>% agree that local council provides value for money</b>	353	59.6%	1/2	±4.7%		(+2.5)	353	59.6%	1/2	285	50.7%	1/2	(+8.9)
<b>% think local public services can be relied on to be there</b>	370	81.3%	1/2	±3.6%		(+0.1)	370	81.3%	1/2	290	81.7%	1/2	(-0.5)
<b>% think local public services treat you with respect and consideration</b>	363	84.9%	2/2	±3.4%		(-0.5)	363	84.9%	2/2	292	89.5%	1/2	(-4.6)
<b>% think local public services treat all types of people fairly</b>	338	84.6%	2/2	±3.5%		(-1.7)	338	84.6%	2/2	270	84.7%	1/2	(-0.1)
<b>% think local public services promote the interests of local residents</b>	329	68.8%	1/2	±4.6%		(+0.6)	329	68.8%	1/2	275	72.4%	2/2	(-3.6)
<b>% think local public services acts on the concerns of local people</b>	341	78.6%	1/2	±4.0%		(+1.7)	341	78.6%	1/2	279	75.1%	2/2	(+3.6)
<b>% feel well informed about local public services</b>	378	78.6%	1/2	±3.7%		(+2.1)	378	78.6%	1/2	298	77.5%	1/2	(+1.2)
<b>% agree that you can influence decisions</b>	343	53.1%	1/2	±4.8%		(+0.1)	343	53.1%	1/2	290	49.3%	2/2	(+3.8)

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Question	current year to date (2013/14 : Q1)						current quarter Q1 2013/14			previous year Q1 2012/13			change Q1 12/13 to Q1 13/14
	total resp	% resp	rank	% conf	Counties BCU compared to Leicestershire Police Force Area		total resp	% resp	rank	total resp	% resp	rank	% point diff
						% point diff							
<b>Antisocial Behaviour and Feelings of Safety</b>													
% feel safe in local area after dark	365	89.5%	1/2	±2.9%		(+4.5)	365	89.5%	1/2	294	86.1%	1/2	(+3.5)
% feel safe in local area during the day	379	99.1%	1/2	±0.9%		(+1.1)	379	99.1%	1/2	300	98.5%	1/2	(+0.6)
% think noisy neighbours or loud parties a problem	379	5.2%	1/2	±2.0%		(-2.4)	379	5.2%	1/2	299	4.3%	1/2	(+0.9)
% think teenagers hanging around on the streets a problem	379	11.4%	1/2	±2.9%		(-5.1)	379	11.4%	1/2	300	23.2%	1/2	▼ (-11.8)
% think rubbish or litter lying around a problem	379	19.2%	1/2	±3.6%		(-4.3)	379	19.2%	1/2	300	22.1%	1/2	(-2.9)
% think vandalism, graffiti and other deliberate damage a problem	379	8.5%	1/2	±2.5%		(-3.9)	379	8.5%	1/2	299	14.4%	1/2	(-5.9)
% think people using or dealing drugs a problem	349	12.5%	1/2	±3.1%		(-3.6)	349	12.5%	1/2	270	14.6%	1/2	(-2.1)
% think people being drunk or rowdy in public places a problem	376	9.3%	1/2	±2.7%		(-1.5)	376	9.3%	1/2	298	11.0%	1/2	(-1.7)
% think abandoned or burnt out cars a problem	380	2.5%	1/2	±1.4%		(-0.8)	380	2.5%	1/2	299	1.6%	1/2	(+0.9)
% think people being harassed or intimidated a problem	375	2.2%	1/2	±1.3%		(-1.6)	375	2.2%	1/2	294	5.4%	1/2	(-3.2)
% been a victim of anti-social behaviour in the last 12 months	380	7.7%	1/2	±2.4%		(-1.4)	380	7.7%	1/2	300	9.1%	1/2	(-1.4)

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Question	current year to date (2013/14 : Q1)							current quarter			previous year			change	
	total resp	% resp	rank	% conf	Counties BCU compared to Leicestershire Police Force Area		% point diff	total resp	% resp	rank	total resp	% resp	rank	Q1 12/13 to Q1 13/14 % point diff	
% think the level of anti-social behaviour has decreased or stayed the same	368	82.2%	1/2	±3.5%			(+2.9)	368	82.2%	1/2	289	92.1%	1/2	(-9.9)	
% agree that police and other local services seek people's views about ASB and crime	336	61.8%	1/2	±4.7%			(+0.1)	336	61.8%	1/2	284	59.0%	2/2	(+2.8)	
% agree that police and other local services are successfully dealing with ASB and crime	347	77.2%	1/2	±4.0%			(+0.6)	347	77.2%	1/2	274	70.8%	1/2	(+6.4)	
<b>Perceptions of Local Area</b>															
% satisfied with local area	380	97.5%	1/2	±1.4%			(+2.5)	380	97.5%	1/2	300	97.3%	1/2	(+0.2)	
% feel belong to immediate neighbourhood	378	86.7%	1/2	±3.1%			(+1.0)	378	86.7%	1/2	297	83.1%	1/2	(+3.5)	
% agree people from different backgrounds get on	332	93.1%	1/2	±2.4%			(+0.9)	332	93.1%	1/2	241	93.2%	1/2	(-0.0)	
% think people not treating each other with respect and consideration is a problem	375	8.3%	1/2	±2.5%			(-3.3)	375	8.3%	1/2	283	12.6%	1/2	(-4.3)	

Notes

- 1 full wording of each question is available in the attached metadata
- 2 total resp. refers to the total number of individuals responding to the question
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Joint Community Based Survey Dashboard Version 9.0\_Q1\_201314  
 Prepared for Leicestershire Police Authority and Leicestershire County Council by  
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Question	current year to date (2013/14 : Q1)						current quarter Q1 2013/14			previous year Q1 2012/13			change Q1 12/13 to Q1 13/14
	total resp	% resp	rank	% conf	Leicester City BCU compared to Leicestershire Police Force Area		total resp	% resp	rank	total resp	% resp	rank	% point diff
						% point diff							
<b>% think Police doing a good job</b>	283	80.0%	1/2	±5.5%		(+3.0)	283	80.0%	1/2	297	72.6%	2/2	(+7.4)
<b>% think policing has improved / stayed the same</b>	287	92.8%	1/2	±3.5%		(+4.0)	287	92.8%	1/2	300	92.9%	1/2	(-0.1)
<b>% think Leicester City Council doing a good job</b>	279	51.1%	2/2	±6.9%		(-4.0)	279	51.1%	2/2	292	46.6%	2/2	(+4.5)
<b>% agree that Leicester City Council provides value for money</b>	266	51.6%	2/2	±7.1%		(-5.5)	266	51.6%	2/2	287	46.3%	2/2	(+5.3)
<b>% think local public services can be relied on to be there</b>	280	81.1%	2/2	±5.4%		(-0.1)	280	81.1%	2/2	296	79.4%	2/2	(+1.7)
<b>% think local public services treat you with respect and consideration</b>	276	86.5%	1/2	±4.8%		(+1.1)	276	86.5%	1/2	292	86.3%	2/2	(+0.2)
<b>% think local public services treat all types of people fairly</b>	261	90.0%	1/2	±4.3%		(+3.7)	261	90.0%	1/2	278	82.8%	2/2	(+7.2)
<b>% think local public services promote the interests of local residents</b>	236	66.7%	2/2	±7.1%		(-1.5)	236	66.7%	2/2	263	73.6%	1/2	(-6.9)
<b>% think local public services acts on the concerns of local people</b>	248	73.1%	2/2	±6.5%		(-3.9)	248	73.1%	2/2	281	78.4%	1/2	(-5.3)
<b>% feel well informed about local public services</b>	283	71.7%	2/2	±6.2%		(-4.8)	283	71.7%	2/2	297	73.0%	2/2	(-1.3)
<b>% agree that you can influence decisions</b>	259	52.7%	2/2	±7.2%		(-0.3)	259	52.7%	2/2	281	58.9%	1/2	(-6.2)

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	total resp	% resp	rank	% conf	Leicester City BCU compared to Leicestershire Police Force Area		total resp	% resp	rank	total resp	% resp	rank	% point diff
						% point diff							
<b>Antisocial Behaviour and Feelings of Safety</b>													
% feel safe in local area after dark	273	74.8%	2/2	±6.1%		(-10.2)	273	74.8%	2/2	287	72.9%	2/2	(+1.9)
% feel safe in local area during the day	286	95.5%	2/2	±2.8%		(-2.5)	286	95.5%	2/2	297	96.7%	2/2	(-1.2)
% think noisy neighbours or loud parties a problem	286	13.1%	2/2	±4.6%		(+5.5)	286	13.1%	2/2	298	16.8%	2/2	(-3.7)
% think teenagers hanging around on the streets a problem	286	28.2%	2/2	±6.2%		(+11.6)	286	28.2%	2/2	297	35.4%	2/2	(-7.2)
% think rubbish or litter lying around a problem	287	33.1%	2/2	±6.4%		(+9.6)	287	33.1%	2/2	298	39.7%	2/2	(-6.6)
% think vandalism, graffiti and other deliberate damage a problem	286	21.2%	2/2	±5.6%		(+8.9)	286	21.2%	2/2	295	32.7%	2/2	(-11.5)
% think people using or dealing drugs a problem	258	24.4%	2/2	±6.2%		(+8.3)	258	24.4%	2/2	264	30.0%	2/2	(-5.6)
% think people being drunk or rowdy in public places a problem	285	14.1%	2/2	±4.8%		(+3.3)	285	14.1%	2/2	296	24.5%	2/2	(-10.4)
% think abandoned or burnt out cars a problem	287	5.2%	2/2	±3.0%		(+1.9)	287	5.2%	2/2	295	7.6%	2/2	(-2.3)
% think people being harassed or intimidated a problem	282	7.5%	2/2	±3.6%		(+3.7)	282	7.5%	2/2	290	16.3%	2/2	(-8.9)
% been a victim of anti-social behaviour in the last 12 months	287	12.1%	2/2	±4.5%		(+3.1)	287	12.1%	2/2	300	15.0%	2/2	(-2.9)

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Question	current year to date (2013/14 : Q1)							current quarter			previous year			change	
	total resp	% resp	rank	% conf	Leicester City BCU			Q1 2013/14			Q1 2012/13			Q1 12/13 to Q1 13/14	
					compared to Leicestershire Police Force Area			total resp	% resp	rank	total resp	% resp	rank	% point diff	
% think the level of anti-social behaviour has decreased or stayed the same	276	72.7%	2/2	±6.2%			(-6.6)	276	72.7%	2/2	290	88.3%	2/2	▼	(-15.6)
% agree that police and other local services seek people's views about ASB and crime	266	61.6%	2/2	±6.9%			(-0.1)	266	61.6%	2/2	285	66.9%	1/2		(-5.3)
% agree that police and other local services are successfully dealing with ASB and crime	270	75.3%	2/2	±6.1%			(-1.3)	270	75.3%	2/2	282	70.5%	2/2		(+4.8)
<b>Perceptions of Local Area</b>															
% satisfied with local area	287	89.4%	2/2	±4.2%			(-5.7)	287	89.4%	2/2	300	87.3%	2/2		(+2.0)
% feel belong to immediate neighbourhood	286	83.5%	2/2	±5.1%			(-2.2)	286	83.5%	2/2	292	75.9%	2/2		(+7.7)
% agree people from different backgrounds get on	266	90.3%	2/2	±4.2%			(-2.0)	266	90.3%	2/2	272	89.4%	2/2		(+0.9)
% think people not treating each other with respect and consideration is a problem	282	19.2%	2/2	±5.4%			(+7.5)	282	19.2%	2/2	291	26.0%	2/2		(-6.9)

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## Community Based Survey Metadata

### Perceptions of Local Public Services

Q.	Good	Description	Full Question	Response	Exclusion	Source
Q17a	High	% think Police doing a good job	Taking everything into account, how good a job do you think the following local public services are doing in this area. Firstly, Leicestershire Police.	Excellent / Good	Don't know	PA & LCC
Q19	High	% think policing has improved / stayed the same	Thinking about policing specifically, in your opinion has the policing service in your area changed over the last 12 months?	Improved / Stayed the same		PA
Q17b	High	% think Leicester City Council doing a good job	And how good a job do you think <<COUNCIL AS APPROPRIATE FOR AREA>> (Leicestershire County Council, Leicester City Council or Rutland County Council) are doing?	Excellent / Good	Don't know	PA & LCC
Q20	High	% agree that Leicester City Council provides value for money	To what extent do you agree or disagree that <<COUNCIL AS APPROPRIATE FOR AREA>> (Leicestershire County Council, Leicester City Council or Rutland County Council) provides	Strongly agree / Tend to agree	Don't know	LCC
Q14a	High	% think local public services can be relied on to be there	Thinking about your experience of local public services in your area over the last year. To what extent do you agree or disagree with the following statements, would you say they .....	Strongly agree / Tend to agree	Don't know	PA
Q14b	High	% think local public services treat you with respect and consideration	Thinking about your experience of local public services in your area over the last year. To what extent do you agree or disagree with the following statements, would you say they .....	Strongly agree / Tend to agree	Don't know	PA & LCC
Q14c	High	% think local public services treat all types of people fairly	Thinking about your experience of local public services in your area over the last year. To what extent do you agree or disagree with the following statements, would you say they .....	Strongly agree / Tend to agree	Don't know	PA & LCC
Q14d	High	% think local public services promote the interests of local residents	Thinking about your experience of local public services in your area over the last year. To what extent do you agree or disagree with the following statements, would you say they .....	Strongly agree / Tend to agree	Don't know	PA & LCC

Q14e	High	% think local public services acts on the concerns of local people	Thinking about your experience of local public services in your area over the last year. To what extent do you agree or disagree with the following statements, would you say they .....	Strongly agree / Tend to agree	Don't know	PA & LCC
Q15	High	% feel well informed about local public services	Overall how well informed do you feel about local public services?	Very well informed / Fairly well informed	Don't know	LCC
Q16a	High	% agree that you can influence decisions	Do you agree or disagree that you can influence decisions affecting your local area?	Definitely agree/ Tend to agree	Don't know	PA

### **Antisocial Behaviour and Feelings of Safety**

Q8	High	% feel safe in local area after dark	How safe or unsafe do you feel when outside in your local area <b>after dark?</b> Would you say you feel...	Very safe/ Fairly safe	Don't know	LCC
Q9	High	% feel safe in local area during the day	How safe or unsafe do you feel when outside in your local area <b>during the day?</b> Would you say you feel...	Very safe/ Fairly safe	Don't know	LCC
Q10a1	Low	% think noisy neighbours or loud parties a problem	Thinking about this local area, how much of a problem do you think each of the following is?	A very big problem / Fairly big problem	No opinion	LCC
Q10a2	Low	% think teenagers hanging around on the streets a problem	Thinking about this local area, how much of a problem do you think each of the following is?	A very big problem / Fairly big problem	No opinion	LCC
Q10a3	Low	% think rubbish or litter lying around a problem	Thinking about this local area, how much of a problem do you think each of the following is?	A very big problem / Fairly big problem	No opinion	LCC
Q10a4	Low	% think vandalism, graffiti and other deliberate damage a problem	Thinking about this local area, how much of a problem do you think each of the following is?	A very big problem / Fairly big problem	No opinion	LCC



Q10a5	Low	% think people using or dealing drugs a problem	Thinking about this local area, how much of a problem do you think each of the following is?	A very big problem / Fairly big problem	No opinion	LCC
Q10a6	Low	% think people being drunk or rowdy in public places a problem	Thinking about this local area, how much of a problem do you think each of the following is?	A very big problem / Fairly big problem	No opinion	LCC
Q10a7	Low	% think abandoned or burnt out cars a problem	Thinking about this local area, how much of a problem do you think each of the following is?	A very big problem / Fairly big problem	No opinion	LCC
Q10a8	Low	% think people being harassed or intimidated a problem	Thinking about this local area, how much of a problem do you think each of the following is?	A very big problem / Fairly big problem	No opinion	LCC
Q10b	Low	% been a victim of anti-social behaviour in the last 12 months	Have you been a victim of anti social behaviour in the last 12 months?	Yes		LCC
Q11a	High	% think the level of anti-social behaviour has decreased or stayed the same	In your opinion do you think the level of antisocial behaviour in your local area has increased, decreased or stayed the same, over the last 12 months?	Decreased/ Stayed the same	Don't know	LCC
Q12	High	% agree that police and other local services seek people's views about ASB and crime	So, how much would you agree or disagree that the police and other local public services <b>seek people's views</b> about these issues in your local area?	Strongly agree / Tend to agree	Don't know	LCC
Q13	High	% agree that police and other local services are successfully dealing with ASB and crime	And how much would you agree or disagree that the police and other local public services <b>are successfully dealing with</b> these issues in your local area?	Strongly agree / Tend to agree	Don't know	LCC

## Perceptions of Local Area

Q4	High	% satisfied with local area	Overall, how satisfied or dissatisfied are you with your local area as a place to live?	Very satisfied/ Fairly satisfied		LCC
Q5	High	% feel belong to immediate neighbourhood	How strongly do you feel you belong to your <b>immediate neighbourhood?</b>	Very strongly/ Fairly strongly	Don't know	LCC
Q6	High	% agree people from different backgrounds get on	To what extent do you agree or disagree that your local area is a place where people from different backgrounds get on well together?	Definitely agree/ Tend to agree	Don't know / Too few people in local area/ All the same background	LCC
Q7a	Low	% think people not treating each other with respect and consideration is a problem	In your local area, how much of a problem do you think there is with people not treating each other with respect and consideration?	A very big problem / Fairly big problem	No opinion	LCC