












Joint Community Based Survey : 2012/13 Quarter 3

Key

significantly different to comparison { poor ● **bullet chart** thin **black** bar : local %
 good ✓  thick **orange** bar : comparison %
 significant increase over time ▲
 significant decrease over time ▼












| Question | current year to date (2012/13 : Q3) | | | | | | current quarter Q3 2012 | | | previous year Q3 2011 | | | change Q3 2011 to Q3 2012 % point diff |
|--|-------------------------------------|--------|------|--------|--|--------------|-------------------------|--------|------|-----------------------|--------|------|--|
| | total resp | % resp | rank | % conf | Leicestershire Police Force Area | | total resp | % resp | rank | total resp | % resp | rank | |
| | | | | | compared to None | % point diff | | | | | | | |
| Perceptions of Local Public Services | | | | | | | | | | | | | |
| % think Police doing a good job | 1,871 | 73.8% | 1/1 | ±2.0% |  | | 599 | 72.9% | 1/1 | 591 | 75.2% | 1/1 | (-2.3) |
| % think policing has improved / stayed the same | 1,862 | 88.5% | 1/1 | ±1.4% |  | | 599 | 87.6% | 1/1 | 600 | 90.6% | 1/1 | (-3.0) |
| % think local council doing a good job | 1,866 | 50.9% | 1/1 | ±2.2% |  | | 599 | 52.2% | 1/1 | 588 | 46.7% | 1/1 | (+5.5) |
| % agree that local council provides value for money | 1,827 | 48.2% | 1/1 | ±2.2% |  | | 599 | 48.3% | 1/1 | 581 | 47.7% | 1/1 | (+0.5) |
| % think local public services can be relied on to be there | 1,838 | 74.5% | 1/1 | ±2.0% |  | | 575 | 71.9% | 1/1 | 583 | 78.3% | 1/1 | (-6.5) |
| % think local public services treat you with respect and consideration | 1,855 | 86.1% | 1/1 | ±1.5% |  | | 584 | 84.5% | 1/1 | 589 | 86.7% | 1/1 | (-2.2) |
| % think local public services treat all types of people fairly | 1,728 | 82.7% | 1/1 | ±1.8% |  | | 553 | 80.6% | 1/1 | 551 | 82.2% | 1/1 | (-1.7) |
| % think local public services promote the interests of local residents | 1,707 | 70.8% | 1/1 | ±2.1% |  | | 556 | 69.6% | 1/1 | 554 | 69.9% | 1/1 | (-0.3) |
| % think local public services acts on the concerns of local people | 1,741 | 72.4% | 1/1 | ±2.1% |  | | 553 | 70.1% | 1/1 | 569 | 70.4% | 1/1 | (-0.3) |
| % feel well informed about local public services | 1,903 | 76.5% | 1/1 | ±1.9% |  | | 599 | 71.8% | 1/1 | 594 | 75.9% | 1/1 | (-4.1) |
| % agree that you can influence decisions | 1,739 | 51.5% | 1/1 | ±2.3% |  | | 556 | 49.5% | 1/1 | 563 | 51.1% | 1/1 | (-1.7) |

Joint Community Based Survey : 2012/13 Quarter 3

Key

significantly different to comparison { poor ● **bullet chart** thin **black** bar : local %
 good ✓  thick **orange** bar : comparison %

significant increase over time ▲
 significant decrease over time ▼

| Question | current year to date (2012/13 : Q3) | | | | | current quarter Q3 2012 | | | previous year Q3 2011 | | | change Q3 2011 to Q3 2012 % point diff | |
|---|-------------------------------------|--------|------|--------|--|-------------------------|------------|--------|-----------------------|------------|--------|--|--------|
| | total resp | % resp | rank | % conf | Leicestershire Police Force Area | | total resp | % resp | rank | total resp | % resp | | rank |
| | | | | | compared to None | % point diff | | | | | | | |
| Antisocial Behaviour and Feelings of Safety | | | | | | | | | | | | | |
| % feel safe in local area after dark | 2,079 | 79.0% | 1/1 | ±1.7% |  | | 826 | 77.6% | 1/1 | 592 | 81.5% | 1/1 | (-4.0) |
| % feel safe in local area during the day | 2,183 | 97.2% | 1/1 | ±0.7% |  | | 874 | 97.2% | 1/1 | 600 | 97.9% | 1/1 | (-0.6) |
| % think noisy neighbours or loud parties a problem | 2,182 | 31.8% | 1/1 | ±1.9% |  | | 876 | 8.5% | 1/1 | 598 | 8.8% | 1/1 | (-0.4) |
| % think teenagers hanging around on the streets a problem | 2,177 | 37.2% | 1/1 | ±2.0% |  | | 872 | 24.7% | 1/1 | 595 | 29.3% | 1/1 | (-4.6) |
| % think rubbish or litter lying around a problem | 2,186 | 36.0% | 1/1 | ±2.0% |  | | 876 | 23.8% | 1/1 | 600 | 27.7% | 1/1 | (-3.9) |
| % think vandalism, graffiti and other deliberate damage a problem | 2,168 | 34.4% | 1/1 | ±2.0% |  | | 871 | 17.3% | 1/1 | 594 | 23.1% | 1/1 | (-5.8) |
| % think people using or dealing drugs a problem | 1,988 | 35.8% | 1/1 | ±2.1% |  | | 822 | 19.8% | 1/1 | 522 | 18.4% | 1/1 | (+1.4) |
| % think people being drunk or rowdy in public places a problem | 2,158 | 34.2% | 1/1 | ±2.0% |  | | 864 | 14.4% | 1/1 | 588 | 12.8% | 1/1 | (+1.6) |
| % think abandoned or burnt out cars a problem | 2,171 | 30.3% | 1/1 | ±1.9% |  | | 875 | 4.7% | 1/1 | 596 | 2.4% | 1/1 | (+2.2) |
| % think people being harassed or intimidated a problem | 2,128 | 32.1% | 1/1 | ±2.0% |  | | 858 | 9.5% | 1/1 | 584 | 7.3% | 1/1 | (+2.2) |
| % been a victim of anti-social behaviour in the last 12 months | 2,196 | 10.3% | 1/1 | ±1.3% |  | | 878 | 9.9% | 1/1 | 600 | 10.3% | 1/1 | (-0.4) |

Joint Community Based Survey : 2012/13 Quarter 3

Key

significantly different to comparison { poor ● **bullet chart** thin **black** bar : local % significant increase over time ▲
 good ✓ thick **orange** bar : comparison % significant decrease over time ▼

| Question | current year to date (2012/13 : Q3) | | | | | current quarter Q3 2012 | | | previous year Q3 2011 | | | change Q3 2011 to Q3 2012 % point diff | |
|--|-------------------------------------|--------|------|--------|---|-------------------------|------------|--------|-----------------------|------------|--------|--|--------|
| | total resp | % resp | rank | % conf | Leicestershire Police Force Area compared to None | % point diff | total resp | % resp | rank | total resp | % resp | | rank |
| % think the level of anti-social behaviour has decreased or stayed the same | 1,962 | 82.3% | 1/1 | ±1.7% | | | 578 | 90.7% | 1/1 | 575 | 90.0% | 1/1 | (+0.7) |
| % agree that police and other local services seek people's views about ASB and crime | 1,734 | 55.7% | 1/1 | ±2.3% | | | 561 | 53.2% | 1/1 | 576 | 61.1% | 1/1 | (-7.9) |
| % agree that police and other local services are successfully dealing with ASB and crime | 1,759 | 67.4% | 1/1 | ±2.1% | | | 565 | 66.8% | 1/1 | 568 | 65.0% | 1/1 | (+1.8) |
| Perceptions of Local Area | | | | | | | | | | | | | |
| % satisfied with local area | 2,196 | 89.9% | 1/1 | ±1.2% | | | 878 | 89.5% | 1/1 | 600 | 92.8% | 1/1 | (-3.3) |
| % feel belong to immediate neighbourhood | 2,153 | 80.7% | 1/1 | ±1.7% | | | 863 | 80.8% | 1/1 | 595 | 81.4% | 1/1 | (-0.5) |
| % agree people from different backgrounds get on | 1,898 | 91.2% | 1/1 | ±1.3% | | | 749 | 90.6% | 1/1 | 531 | 92.0% | 1/1 | (-1.4) |
| % think people not treating each other with respect and consideration is a problem | 2,110 | 17.4% | 1/1 | ±1.6% | | | 842 | 16.4% | 1/1 | 576 | 15.9% | 1/1 | (+0.4) |

Notes

- 1 full wording of each question is available in the attached metadata
- 2 total resp. refers to the total number of individuals responding to the question
- 3 % resp. refers to the percentage of respondents
- 4 rank refers to the rank position
- 5 % conf (±) refers to the margin of error that has been calculated for each result at

Joint Community Based Survey Dashboard Version 9.0_Q7

Prepared for Leicestershire Police Authority and Leicestershire County Council by

Jeff Hardy
 Research and Insight Team
 Leicestershire County Council
 0116 305 7342
 jefferson.hardy@leics.gov.uk

Karen Earp
 Research and Insight Team
 Leicestershire County Council
 0116 305 7260
 karen.earp@leics.gov.uk