

Appendix C - Feedback from Children and Families about their involvement in SLF**Parent Carer quotes**

“Our worker has given us a greater understanding of autism and strategies to help us manage difficult situations we encounter as a family. We are extremely grateful and I feel this will make a huge difference to us well into the future.”

“Thank you for all your help. I wouldn’t have had the confidence to do this without you” (Previous service user feeding back to an SLF worker because she had just got a job at the local college)

“I couldn’t have asked for any more support than what the worker has given me, at the beginning I was finding everything hard and she was always there for me at the end of the phone or she would come round and talk things through. She helped me get sorted with money and bills and stuff. She helped with school and making sure the kids were settled and had everything they needed and I’m getting better at being organised now.

She offered to help me with stuff in the house, but I told her it’s my house and my kids so I’ll do it all, that was ok with her, she never pushed me to do anything I didn’t want to. I did everything I was asked for the CP Plan and she told me how well I was doing. I know I’ve made things better for the kids.”

Child Quotes

“Mum has been a lot better since you have come. I think she will be ok now. “

“Before I would sit in my room all the time, with my headphones on. If I went anywhere I would have anxiety attacks. Since starting the group I have become more confident. I can go out and I have made more friends.”

Quote from other agencies

“Thank you for your email, I too have closed the case and would like to thank you for the work you did with the family, it made a difference in their lives. If I can support you in your future cases, please let me know.”